

ORDERWISE®

# REALISE THE POTENTIAL OF YOUR ENTERPRISE

Harness warehouse management technology to achieve end-to-end control of your operations.

[www.orderwise.co.uk](http://www.orderwise.co.uk) | [enquiries@orderwise.co.uk](mailto:enquiries@orderwise.co.uk)





# A CONNECTED PLATFORM AT THE CORE OF YOUR BUSINESS

Your warehouse is a critical component in your supply chain. But, often, we see organisations attempting to manage complex operations with inadequate solutions, outdated technology or platforms unsuitable for the warehouse environment.

A purpose-built **WMS (warehouse management system)** will deliver the level of control, insight and automation you need to achieve your strategic business goals.

## Unleash the power of true WMS

Through the integration of warehouse data with other business areas, which is automatically updated in real-time, a WMS gives you the power to enhance warehouse productivity and reduce errors.

A fully integrated WMS not only automates the updates of real-time business data, but it provides end-to-end visibility on all warehouse, supply chain and third-party operations.

### **WMS = Warehouse Management System**

*A combination of software, processes and workflows that allow organisations to control warehouse operations, from the time goods or materials enter the facility until they move out.*

# WMS KEY FEATURES: AT-A-GLANCE



Stock Control



Sales & Purchase Order Processing



Despatch & Goods In



Warehouse Management



Mobile WMS for Android



Order Management



Stock Transfers



Mobile App



Manufacturing & Kitting



Transport & Routing



Courier Integration



Postcode Integration



Business Intelligence & BI Alerts



KPI Dashboards

# THE IMPACT OF A WMS

**Orders require quick fulfilment and accurate stock levels must be maintained so that sales can be maximised, high service levels are achieved and increased revenue is generated.**

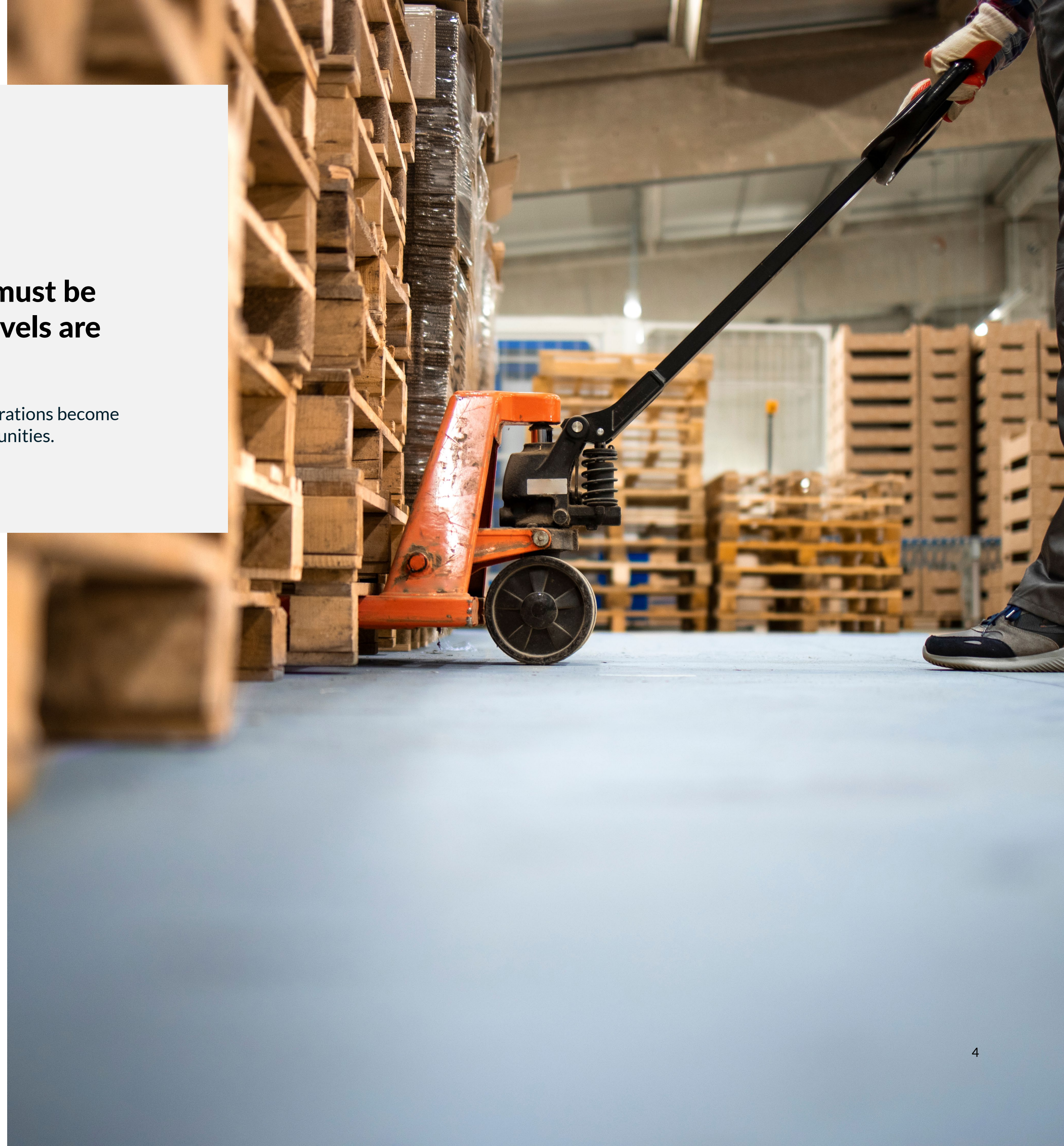
When your warehouse struggles to operate efficiently, your team, inventory management and operations become disorganised. This lack of visibility leads to delayed actions, unnecessary errors and missed opportunities.

## Greater operational efficiency

With up-to-date and accurate order and stock data readily available digitally, warehouses can streamline order fulfilment processes. This efficiency ensures goods are moved and distributed with far greater speed and precision.

## Effective stock control

Inventory management is a smooth process with a WMS, and it provides visibility across your business. Stock availability and location are available at the click of a button – and this doesn't just streamline warehouse processes, but it minimises the risk of overstocking and understocking, while improving forecasting.



## Reduced error rate

A WMS removes the need for manual data inputting or rekeying, as well as eliminating paper-based processes. Data integration and automation ensure orders are fulfilled on time, limiting returns and maximising customer experience as well as retention.

## Complete stock and warehouse management

Warehouses that run at maximum operational efficiency and precision, are the ones with end-to-end visibility of their entire operation. Knowledge is power, and whether it's assessing ongoing workloads, delivery times, despatch deadlines, outstanding purchase orders or stock locations – OrderWise WMS provides a solution to see and control this activity in real-time.

### *The impacts of no WMS*

---

- ▶ **Only 68%** of warehouse capacity is effectively used.
- ▶ **34%** of businesses ship late due to stock unavailability.
- ▶ **70%** of warehouse budgets are attributed to labour.



# KEY FEATURES OF ORDERWISE



## Stock control

Achieve complete end-to-end stock visibility, from the moment goods arrive to when they are despatched and delivered. With automated updates on stock levels, orders and locations, you'll take full control of your supply chain.



## Warehouse automation

Maximise picking efficiency, reduce costs and drive business growth with an integrated goods-to-person autonomous robotics solution. Reduce picker fatigue and overcrowding in the grid by automating the movements of racks bringing the goods to the picker station.



## Courier integration

Avoid manual rekeying, improve accuracy and streamline despatch processes with integration to more than 75 leading couriers. Access up-to-the-minute information on courier operations including location, deliveries and returns.



## Order management

Easily access accurate and real-time order statuses which are automatically updated upon customer submission. Effectively prioritise orders to ensure the most efficient despatch operations and order fulfilment.



## Returns

Gain structured, streamlined handling of your returns while improving efficiencies and avoiding the need for manual data inputting. Automatically adjust stock levels when returns are processed and assess return behaviour to avoid decreasing profits and retention.



## Transport management

Plan and manage the loading and routing of your own vehicles, helped by the Proof of Delivery (POD) App. Set up the fastest delivery routes and alternatives while avoiding traffic delays with Google Maps API integration.



## Business intelligence and alerts

With unparalleled insight, you can identify new opportunities, spot emerging trends, improve business performance and make impactful strategic decisions with confidence.



## Reporting and KPIs

With 220+ reports as standard and 500+ KPI dashboard functions, OrderWise delivers all the analytics you need, precisely and without delays. Easily ascertain where improvements are needed and exactly why to drive growth.

# MOBILE WAREHOUSE MANAGEMENT

The OrderWise Mobile WMS Device works wirelessly in conjunction with the main OrderWise system. Ultra-modern software is combined with cutting-edge technology to provide the perfect partnership for fast-paced warehouse operations.

Massively streamlining despatch operations, order information is wirelessly synchronised to a picker's device with users following on-screen instructions to scan and pick orders quickly, accurately and efficiently.

Experience total flexibility and mobility within your warehouse by easily accessing data on handheld devices. Remove the need for archaic and wasteful paperwork and access data on the move to increase pick speed and precision.

- ▶ **99.7%** picking accuracy
- ▶ **60-minute** training time
- ▶ **40%** additional warehouse capacity



# ORDERWISE – BEYOND THE SOFTWARE



## Support

Specialist support is on hand to ensure your operations are running as smoothly as possible. Easily accessible via phone, email or within OrderWise, solution experts are here to help you maximise your investment.



## Upgrades

In a fast-paced environment, it's essential that your technology is constantly improving. That's why significant resource is focused on OrderWise, covering ongoing R&D, the release of new functionality and strategic development.



## Projects and implementations

From your first use of Orderwise, through to upgrades and new releases, our projects team will work with you to deliver the right solutions at the right time – ensuring maximum ROI and minimal business impact.



## Training

To ensure your team are fully confident in achieving optimal results with OrderWise, tailored training is available. This can be delivered remotely, at your site, or within our state-of-the-art facilities.



## Cloud hosting

When it comes to deploying software, businesses have different expectations and requirements. OrderWise users have the flexibility to decide whether they wish to host the system, or utilise one of our cost-effective cloud packages.

### ***Joining the OrderWise community***

*As an OrderWise user, you become part of our community. That means working with our Customer Success team to unlock new opportunities, enhance your operations and find even more productive ways of working. It also gives you access to the insights and experience of thousands of OrderWise customers and their proven success stories.*



# ORDERWISE COMMUNITY

## Sam Turner & Sons



WATCH VIDEO

*“OrderWise Mobile WMS is faster, provides greater visibility, they are easier to use. Hands down, loads better. I use them for everything in the warehouse; goods in, picking, moving stock. With them, I can literally do everything I can do on the main screen.”*

- Michael Elsdon, Depot Manager

## The Wright Buy

*“We were spending £20,000 on a person to sit there all day and manually book on all of our jobs to go with a courier. When we implemented OrderWise and brought the integration in with our couriers, we could do it in half an hour to an hour down from 10 hours.”*

- James Lotts, General Manager



WATCH VIDEO

## Obaby



*“The biggest impact OrderWise has had is visibility and efficiency. Everyone can see everything, it’s all on the screen and it refreshes quickly and automatically every time you change a tab. Pushing out automated reports, despatch notes, notifications. Everything is saved.”*

- Lewis Strellis, Procurement Analyst

WATCH VIDEO

# ORDERWISE<sup>®</sup>

## TAKE THE NEXT STEPS

Start driving smarter, faster and more effective operations with OrderWise as your warehouse management technology.

[SPEAK TO A SPECIALIST](#)

[BOOK A DEMO](#)

[DISCOVER MORE](#)

[www.orderwise.co.uk](http://www.orderwise.co.uk) | [enquiries@orderwise.co.uk](mailto:enquiries@orderwise.co.uk)

